

Terms and Conditions pertaining to the cost estimation

1. The term operator includes the following services providers: _____
2. In addition to the terms and conditions of Astra Travel, the terms and conditions of the relevant chosen operator will also apply to any booking, reservation and or transaction.
3. This is only a cost estimation. No booking has been made.
4. The cost estimation is only valid for the date on which it has been issued.
5. All cost, including airport taxes are subject to factors beyond the control of Astra Travel.
6. The travel plan is subject to availability of accommodation, seats or whichever services are rendered by the applicable operator. Final travel plans will be communicated to client.
7. Prices communicated to client are in accordance with price provided by the operator. Clients will be informed of any price changes which are beyond the direct or indirect control of Astra Travel.
8. Astra Travel is only an agent of the relevant operator in respect of the services rendered and has no control over the fact whether the operator makes himself guilty of overbooking and/or overselling.
9. In the event of you declining travel insurance, despite our advise to take same out, Astra Travel will not accept any liability for any damages/loss incurred as a result thereof. You will be required to sign an indemnity in this regard.
10. Any changes required by the client subsequent to bookings being made, will be subject to any administrative and/or cancellation fees as recovered/raised by the operator, for which the client will be held liable.
11. Astra Travel accepts the following methods of payments – cash, bank cheques and credit cards.
12. It is the responsibility of the client to ensure that his/her passport has 2 blank pages next to each other and is valid for more than 6 months after his/her intended return.
13. If you are a South African citizen hold a foreign passport, should you wish to travel using your foreign passport, you are also required to travel with your South African passport or have a permanent residency stamp in your foreign passport.
14. Temporary passport are not accepted in many countries whether you are visiting or in transit.
15. All passengers under 18 years of age are required to travel with an unabridged birth certificate, in addition to a valid passport from June 1, 2015. Please note that applying for an unabridged birth certificate can take as long as 3 months. It is the responsibility of travellers to familiarize themselves with the new Immigration Act detailing the regulations of minors departing from, transiting and returning to South Africa.

I hereby confirm acceptance of the cost estimation in respect of the following:

- _____
- Visa application – if applicable
- Professional fee
- Travel Insurance

Astra Travel shall take all reasonable steps to protect the personal information of Clients and for the purpose of this clause, “personal information” shall be defined as detailed in the **Promotion of Access to Information Act, Act 2 of 2000 (“PAIA”) and the Protection of Personal Information Act 4 of 2013 (“POPI”)**.

Astra Travel may electronically or manually collect, store and use the following personal information of Clients:

Name and surname:

Identity number:

Passport number:

Credit Card account number or banking details:

Postal area code:

Street address:

Postal address:

contact number/s:

e-mail address:

Astra Travel collects, stores and uses the abovementioned information for the following purposes:

- a) to accurately make bookings, reservations etc. in line with the client’s instructions
- b) communicate requested information to the operator/third party nationally as well as internationally, depending on the services requested by the client

I furthermore confirm that I have read and understood the afore going terms and conditions and agree to same.

NAME

SIGNATURE